

BLUESHIELD

TACTICAL SYSTEMS



Interpersonal Skills for Professional Law Enforcement

The rationale behind this 16 hour course is based upon the need of the average officer to improve their ability to interact with the public. By improving communication officers can reduce the likelihood of unnecessarily escalating situations, creating confusion between officers and the public, along with improving the public's confidence in the officer's abilities. The attending officers will have an improved appreciation of their ability to interact with the public through the lecture and interactive exercises. The officer will be able to participate in classroom discussion about improving communication and how the public's perception affects how professional they appear. This course will better prepare officers for interacting in a variety of environments.



Training testimonials available at Blueshieldtactical.com
Contact us about hosting one of our courses at your agency.

Interpersonal Skills for Professional Law Enforcement
16 hours

\$Free

to MTU 9 Members only

Course Content:

- Styles of communication
- Improving intellect
- Proactive patrols
- Increasing productivity
- Decreasing citizen complaints
- Improving public interaction
- Tactics for public contacts
- Tips for allegations of racial profiling
- Leadership qualities

West Central IL Criminal Justice Council – MTU 9

Training location: Jacksonville Regional Training Facility

**940 Hoagland Road
Jacksonville, IL 62650**

September 26th - 27th 2022

0800 - 1700

16 Credit hours

Hotels:

Holiday Inn Express & Suites

**2501 Holliday Ln, South
Jacksonville, IL 62650**

(217) 245-6500

Sleep Inn & Suites

**2401 Holliday Ln, South
Jacksonville, IL 62650**

(217) 479-3100

Register today at

Blueshieldtactical.com

E-mail or call us at

Blueshieldtactical@gmail.com

(817) 501-6087

**Non-Members of MTU 9
must register online at
Blueshieldtactical.com**

